



COMMERCE BANK *of Wyoming* CYBERSECURITY

Debit Card Safety

We are committed to keeping your money and personal information safe. We keep a close eye on your debit card usage so that we can help you avoid fraud and we're always just a phone call away in case you suspect fraudulent activity. Follow these tips to help prevent your card and personal information from becoming comprised:

If your card information is taken, notify us immediately to reissue a new card.

Your card has an added layer of security with EMV chip technology.

Scammers want the number on your card and can acquire it in a number of ways. Always verify the source before releasing your number.



When scanned, the black strip on the back of your card relays all of your card information.

Be aware of the expiration date on your card so that you are issued a new one in a timely fashion. Shred your expired cards to prevent anyone from taking the information.

▶ **Look for tamper-evident stickers:**

Survey gas pumps edges for tampering. If a tamper proof seal across the opening is compromised, the sticker will reveal the word VOID when lifted.

▶ **Beware of credit card skimmers:**

If a credit card slot seems different from the others, it may be a card skimmer. The devices are temporary and can be easily removed. Tug on the card reader before you slide your card to verify there is not a skimmer.

▶ **Block view of pinhole cameras:**

Pinhole cameras capture footage of customers entering pin numbers. Place a hand over the screen to shield the keypad as you enter your pin number.

▶ **Monitor your account activity:**

We provide numerous services to help you stay on top of your accounts and monitor for suspicious activity. Enroll in services such as eStatements, eAlerts, Mobile Banking and Online Banking.

▶ **Notify your Bank when travelling:**

To avoid a disruption in your ability to use your card, it's important to notify your bank before you leave the State or Country.

▶ **Use caution online:**

Before you divulge your personal and financial information online, make sure your connection is secure. Never give financial data, passwords, or account numbers to any website unless you initiated the session and are certain of their identity.



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